



HONEYWELL FALL PROTECTION FRANCE SAS  
35/37 rue de la Bidauderie  
18100 Vierzon, France  
www.honeywell.com

**WARNING! Safety Risk – You must read, understand and follow all instructions carefully – YOUR IMMEDIATE ACTION IS REQUIRED**

**Date:** January 31<sup>st</sup>, 2025

## **Safety notice - Falcon+ SRL models equipped with a cable and a swivel**

Dear Customer,

As a Safety Leader, Honeywell places the highest priority on delivering dependable personal protective equipment (PPE) to workers. The company consistently prioritizes the production and supply of high-quality products designed to enhance user safety.

We have been informed of a non-conformity on Falcon+ SRL units: the tightening nut was missing at the swivel (see picture 1 below).

We performed root cause analysis and implemented corrective and preventive actions. Inspections of the 1,000 Falcon units we had in stock and produced during the relevant period showed no defects. As an immediate corrective measure, we have reviewed our processes: prior to the commencement of manufacturing, the precise number of nuts is prepared. Furthermore, we apply a dot of paint on each nut to indicate successful completion of the inspection. We are also evaluating longer-term solutions, which may include installing a camera to automatically verify the presence of the nut.

As a precautionary step, we request that you inspect Falcon+ SRL units manufactured **between September 1, 2023, and October 25, 2024**.

You are receiving this Field Safety Notice because our records show that you have received FALCON SRL units associated with the part numbers and designations detailed in Table 1.

If you are a distributor who has sold any of these potentially affected Falcon+ SRL units, please ensure that this notice is forwarded to your impacted customers.

**Table 1**

REFERENCE / SKU	DESCRIPTION
1011728	Falcon+ SRL MP 6,2m G FI
1011729	Falcon+ SRL MP 6,2m SS TDC (K)
1011742	Falcon+ SRL MP 10m G TDC (k)
1011743	Falcon+ SRL MP 10m SS TDC (K)
1011746	Falcon+ SRL MP 15m Galva TDC
1011747	Falcon+ SRL MP 15m SS TDC
1011750	Falcon+ SRL MP 20m G TDC
1011751	Falcon+ SRL MP 20m SS TDC
1028680	Falcon+ SRL MP 6.2M SS + Emerillon
1028681	Falcon+ SRL MP 10M SS+ émerillon
1028682	Falcon+ SRL MP 15M SS+ émerillon
1028683	Falcon+ SRL MP 20M SS+ émerillon
1034052	FALCON+ EDGE 6,2m G 2.QT 2.EMER TDC (k)
1034053	FALCON+ EDGE 9m G 2.QT 2.EMER TDC (k)
1034054	FALCON+ EDGE 15m G 2.QT 2.EMER TDC (k)
1034055	FALCON+ EDGE 18m G 2.QT 2.EMER TDC (k)

Verification procedure:

**Step 1: Identify the manufacturing date (DD/MM/YYYY): it is located on the label placed on the top of the plastic cover of the SRL**



**Manufacturing date**

**Step 2 : Visually check the units above as shown in the pictures below.**

Picture 1



**DO NOT USE**  
(the nut is missing)

Picture 2



**OK TO USE**  
(the nut is on the swivel)

**If you discover any units missing the nut as indicated in Picture 1 above, immediately stop use, quarantine the product, and contact [techniserv.hsp@honeywell.com](mailto:techniserv.hsp@honeywell.com)**

Honeywell Customer Service will contact you and we will send you an official RMA form to return the product for examination by:

Honeywell Vierzon  
Service de réparation  
35/37 rue de la Bidauderie  
18100 Vierzon France

The service center will repair, check and inspect and send you back the serviced product.

We regret any inconvenience this may cause, but the safety of our users is our top priority.

Thank you in advance for your cooperation.

Kind regards  
Magali Chabaud

Quality Supervisor

ulation (SIREN) : 338 833 577. Autorité d'immatriculation : RCS Bourges. Capital Social : 183.300 €. Numéro de TVA : FR10338833577. Numéro de siège social (SIRET) : 338 833 577 00053.